

BUREAU VERITAS
Certification



OOREDOO Q.P.S.C



Head Office: Ooredoo Tower, 100 West Bay Centre,
Al Corniche Street, West Bay Zone 61,
P. O. Box: 217, Doha

STATE OF QATAR

This is a multi-site certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification Holding SAS – UK Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 9001:2015, ISO 14001:2015, OHSAS 18001:2007

Scope of certification

Provision of Public Telecommunications Networks, Products and Services in The State of Qatar including Fixed and Mobile Domestic and International Telephony, International Gateway Facilities and Call Handling Services, Data Network Services Including Broadband for Both Fixed and Mobile Internet, Leased Lines, TV connectivity, VSAT Networks and Services, Tetra and Value Added Services over Fixed and Mobile Networks, Telecommunication Equipment and Ancillary Services. Bid Management, Design, Project Management, Execution and Technical Quality Assurance of Telecom and Information & Communication Technology Projects. Provision of Data centre activities, Central Network Operation Centre (NOC) & Transmission activities and Security Operation centre activities, Consumer installation services, Operation of Submarine Landing Station which comprises of Land Cable, Power Feeding Equipment (PFE) and Submarine Line Terminal Equipment (SLTE). Provision of Maritime Communication Support Activities.

Original cycle start date: 1st April 2009 for QMS,
8th January 2014 for EMS and OHSAS

Expiry date of previous cycle: 31st May 2019

Re-certification audit date: 27th April 2017

Re-certification cycle start date: 16th October 2017

Subject to the continued satisfactory operation of the organisation's Management System, this certificate expires on: 15th October 2020

Certificate No. IND 17.6383/U/QHSE

Version 2, Revision date: 8th September 2018


VINODH KP - Certification Manager

Certification body address: **Bureau Veritas Certification Holding SAS – UK Branch,**
5th Floor, 66 Prescott Street, London E1 8HG, United Kingdom.

Local office: G1-G3, Ground Floor, KG Building (Bldg. No. 194, Street No. 230),
C Ring Road, Opposite Gulf Times, P. O. Box: 22157 (Doha) Qatar

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please call: +974 40329729



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Site Name / Location	Site Addition Date	Location	Site Scope
OOREDOO Q.P.S.C, (HQ2)	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Building No. 145, Street No. 310, Zone No. 88, Airport Road, Doha, Qatar	a) Provision of Marketing, Branding, Sales, Customer Care Services, Marketing Strategy and Planning Services for Ooredoo Products. Managing of Sales through Direct/Indirect Channels. b) Management of Radio Network, Core Network and Fixed Asset & Transport Network. c) Planning & Development of New and Existing Services. d) Design & Rollout Technology Activities. e) Managing, Monitoring and Controlling of International Switching, Fiber Optical Cable and its Infrastructure.
OOREDOO Q.P.S.C, Airport Exchange	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Building No. 53, Street No.965, Zone No. 47, Al Jafarah, Doha, Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo

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<u>Site Name / Location</u>	<u>Site Addition Date</u>	<u>Location</u>	<u>Site Scope</u>
OOREDOO Q.P.S.C, Wadi El Sail	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Building No. 2, Street No. 825, Zone No. 20, Doha, Qatar	a) Provision of Data Centre activities to M/s. Ooredoo Customers. b) Field Installation and Maintenance of IT & PABX systems at Client Premises. c) M/s. Ooredoo 's Central Network Operation Centre (NOC) & Transmission activities and Security Operation Centre activities. Consumer Installation Services.
OOREDOO Q.P.S.C, Al Saad	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Ground Floor, 1 st Floor, & 2 nd Floor, Building No. 57, Street No. 343, Zone No. 39, Al Saad, Doha, Qatar	a) Ooredoo Shop - Sales and Aftersales services for M/s Ooredoo products. b) Credit Control activities with respect to customers & B2B Telesales Access Infrastructure & Civil Infrastructure c) Debt Recovery (Archiving function)
OOREDOO Q.P.S.C, Earth Station	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Building No. 2003, Street No. 340, Zone No. 81, Salwa Road, Doha, Qatar	Operation of International Voice & TV Connectivity service. Infrastructure and VSAT Service Infrastructure (VSAT-Communication through satellites).

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<u>Site Name / Location</u>	<u>Site Addition Date</u>	<u>Location</u>	<u>Site Scope</u>
OOREDOO Q.P.S.C , Maritime Radio	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Ooredoo Maritime Radio Building, Street No. 1820, Zone No. 70, Lusail, Qatar	Provision of Maritime Communication Support Activities including Radio Station Operation, acts as First Point of Contact for Army, Navy and the Air force and Handling Commercial Calls from Ships.
OOREDOO Q.P.S.C , Simaisma	8 th May 2015 for QMS, 8 th January 2014 for EMS and OHSAS	Ooredoo Submarine Station, Zone No. 74, Simaisma, Qatar	Operation of Submarine Landing Station which comprises of Land Cable, Power Feeding Equipment (PFE) and Submarine Line Terminal Equipment (SLTE).
OOREDOO Q.P.S.C , Abu Hamour	29 th December 2016	Building No. 2, Street No.825, Zone No. 20, Doha, Qatar	Facilities Modification Project Management & Execution. Maintenance of Ooredoo QSC's Buildings and Infrastructure.

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OOREDOO Q.P.S.C, Najma Center –NJC	8 th September 2018	Building No.12, Zone No-26, Street No. 880, Doha,Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo.
OOREDOO Q.P.S.C, Al Waab - WAC,	8 th September 2018	Building No.63, Zone No-54, Street No. 776, Doha,Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo.
OOREDOO Q.P.S.C , Khalifa Town - KTC	8 th September 2018	Building No.77, Zone No-34, Street No. 950, Doha,Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo.
OOREDOO Q.P.S.C, West Bay – Main Exchange,	8 th September 2018	Building No.90, Zone No-65, Street No. 860, Doha,Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo.
OOREDOO Q.P.S.C, Kharatiyat - KRC	8 th September 2018	Building No.173, Zone No-71, Street No. 380, Doha,Qatar	Operation and Maintenance of Switching Equipment Infrastructure belonging to M/s. Ooredoo.

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